

MEMORANDUM

10/4/2010

TO: Bob Hoyt, Director, Department of Environmental Protection
FROM: Chris Cihlar, CountyStat Manager
SUBJECT: DEP Performance Plan

The following items were identified for follow-up during the 10/1/2010 CountyStat meeting:

Explore the possibility of creating an online system for residents to request bulk trash pickup

Responsible parties: DEP
Other parties involved: none
Deadline: 1/31/2011

Revise the existing DEP customer satisfaction survey

Responsible parties: DEP
Other parties involved: CountyStat
Deadline: 1/31/2011

Alter headline performance measure, "Percent of Total Municipal Solid Waste Recycled" to capture data on the percentage of total recyclable material recycled

Responsible parties: DEP
Other parties involved: CountyStat
Deadline: 1/31/2011

Revise existing watershed quality headline measures

Responsible parties: DEP
Other parties involved: CountyStat
Deadline: 1/31/2011

cc: Timothy Firestine, Chief Administrative Officer
Fariba Kassiri, Assistant Chief Administrative Officer